Service Center Software

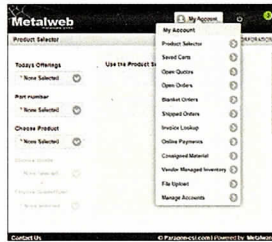## MetalWeb Gives Customers 24/7 Service

MetalWeb, a web application built by Paragon Consulting Services, is a web interface designed specifically for the metals industry.

MetalWeb gives your customers the power of 24/7 self-service with its e-Commerce software, allowing your company to increase sales, improve customer service and reduce costs, the company claims. For companies with a Vendor Managed Inventory program, time and money can be saved by letting vendors make adjustments all day long.

MetalWeb is an internet portal that integrates with the Metalware or MetalNet software and connects your customers, your service center, and your vendors – all from your own website. With MetalWeb, your customers can quickly access order and inventory information, check on account balances, make an online payment or retrieve copies of forms and certifications.

As you conduct business, information is updated immediately and is available for authorized customer access. There is no requirement to "upload" or "batch" the data. Authorized customers have access to information as quickly as your own support staff.

For more information, visit www.paragon-csi.com.

SecturaFAB Enhances ERP

SecturaFAB software is a secure, cloud-based solution strictly for the metal fabrication industry. Its customers on average have recorded four to five times more quotes and increased their bottom-line by 30 percent.

The SecturaFAB platform is not an ERP system, but can enhance ERP and other business systems through integration with its tool. Taking Excel and other spreadsheets out of the equation and utilizing true run times from each customer's equipment allows the system to do the hard work.

For more information, visit www.secturafab.com.

Capstone at Home in Cloud and On Premises

Bayern Software's Capstone is full-featured ERP software designed for metal service centers, distributors, and fabricators. While it was built with the cloud in mind, Capstone is right at home on a server on the premises.

Capstone is a Rich Internet Application. Communications between its Adobe AIR front end and Microsoft SQL Server back end are handled by Microsoft C#.NET web services. Work orders, recurring fabrication orders and "one-off" fabrication orders are all supported.

Capstone supports both tagged and homogeneous inventory. An optional suite of applications that run on handheld devices allow order-fulfillment and inventory-control tasks to be performed on the warehouse floor.

Test reports are stored in an embedded Image Attachments system and can be automatically delivered to specified customers by email or traditional mail. Customer accounts can also be configured to require test reports to be delivered with shipment.

For more information, visit www.bayernsoftware.com.

Enmark Now Offers Online Payment

Enmark System Inc. has recently teamed with Stripe to create a solution for online payment processing called EnmarkPay.

Companies utilizing the ENITEO software system will be able to accept online payments from their customers. All invoice PDFs sent from Eniteo will have a link embedded into the body that will provide a quick and efficient way for their customers to submit payments.

Invoices can be paid via credit card or ACH (available in the U.S. only). An enhanced version of EnmarkPay will also provide a customer portal allowing customers to view MTRs, Accounts Receivable Aging, and real-time Order Status.

For more information, visit www.enmark.com.

OpenTrac is Easily Integrated

Recent supply chain disruptions and increasing costs have service centers re-evaluating their business processes and seeking advanced solutions to improve visibility of their supply chain. Building strong relationships and collaborating with software providers results in innovative solutions and encourages continuous improvement.

OpenTrac Enterprise, an affordable, easily integrated ERP application, developed for metal service centers, warehouses and processors, utilizes cloud technology, B2B communication and robust inventory tracking tools with real-time updates. Its experienced development team provides proven, customized solutions to automate order management, inventory control, quality systems, accounting and shipment planning, the company claims.

For more information, visit www.opentrac.com.